



North Carolina Department of Health and Human Services
Division of Health Service Regulation

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MEMORANDUM

TO: NC EMS Advisory Council Members
FROM: Amy Douglas, Trauma Systems Manager
North Carolina Office of Emergency Medical Services
SUBJECT: Staff Recommendations for Carolinas Medical Center
DATE: May 1, 2014

Carolinas Medical Center in Charlotte, North Carolina was reviewed on December 5th and 6th, 2013 with a joint site visit by the North Carolina Office of Emergency Medical Services (OEMS) and the American College of Surgeons (ACS). The purpose of this visit was consideration of a state designation renewal and re-verification by the ACS as a LEVEL I trauma center. This was also a pediatric verification by the ACS with subsequent approval as a Level II Pediatric Trauma Center. This hospital provides trauma care for adults and pediatrics. The findings of the reviewers are as follows:

Strengths:

1. The experience, commitment and leadership of the Trauma Medical Director and Associate Trauma Medical Director, Dr's. Thomason and Jacobs.
2. The Director of Trauma Services, Angela Chisolm RN, as well as the trauma program staff
3. Strong Administrative support for the trauma program
4. Trauma Surgeons and Mid-level providers
5. Medical Director of MedCenter Air, Dr. Swanson and the collaborative relationship with emergency medicine and EMS system
6. Excellent PI program
7. Excellent documentation of patient care
8. Strong operating room support for trauma care
9. Blood bank and massive transfusion protocol (MTP)
10. Engagement and participation ins regional, state and national trauma organizations
11. Strong in-house radiology attending support
12. Excellent injury prevention and outreach program

Deficiencies:



No noted deficiencies

Weaknesses:

1. Research program meets standards but could be more robust if utilizing registry data
2. Due to being such a high volume center, the emergency department physical plant and access to the CT scanner is a facility weakness
3. Antiquated decontamination facilities

Review Team Recommendations:

1. Consider adding a statistician and data analyst for more dedicated research support
2. Improvement of the emergency room facilities is essential and should be considered by administration
3. Update/improve decontamination facilities

Staff Recommendations:

Staff recommendations are consistent with the reviewers. Carolinas Medical Center's designation as a Level I Trauma Center should be renewed.