



North Carolina Department of Health and Human Services
Division of Health Service Regulation

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MEMORANDUM

TO: NC EMS Advisory Council Members
FROM: Amy Douglas, Trauma Systems Manager
North Carolina Office of Emergency Medical Services
SUBJECT: Staff Recommendations for Vidant Medical Center
DATE: May 1, 2014

Vidant Medical Center in Greenville, North Carolina was reviewed on February 11th and 12th, 2014 with a joint site visit by the North Carolina Office of Emergency Medical Services (OEMS) and the American College of Surgeons (ACS). This was an incomplete review due to inclement weather. The review was completed on March 27th, 2014 by the NC OEMS. The purpose of this visit was consideration of a state designation renewal and re-verification by the ACS as a LEVEL I trauma center. This hospital provides trauma care for adults and pediatrics. The findings of the reviewers are as follows:

Strengths:

1. The commitment and leadership of the Trauma Medical Director
2. The dedication of the Director of Trauma Services, Lisa Murtaugh, Trauma Program Manager Tammy Spain as well as the rest of the Trauma staff
3. Administration's support of the Trauma Program
4. Strong commitment of Trauma Surgeons on call panel
5. Excellent Facilities
6. Excellent nursing commitment of the trauma program, trauma related education and certification
7. Comprehensiveness and effectiveness of the trauma PI program
8. Strong regional outreach effort
9. Eastern Carolina injury prevention program
10. Vidant medical transport program

Deficiencies:

No noted deficiencies



Weaknesses:

1. Pediatric trauma care appears fragmented between adult trauma providers, pediatric surgeons and other practitioners. No clear line of communication and authority.
2. Discharge summary narratives in the ER often do not provide sufficient information on hospital course and care.
3. Some of the cited publications for research were not specifically trauma-related.
4. Physician coverage in SICU appears to be thin at times, especially at night.

Review Team Recommendations:

1. Improve communication and plan for pediatric trauma care
2. Encourage pediatric emergency nurses to complete trauma training
3. Improve discharge summary narratives by providing more detailed hospital care and course summaries.
4. Consider a dedicated SICU intensivist and/or mid-level provider coverage 24/7.
5. Increase the number of trauma-specific research projects and publication.

Staff Recommendations:

Staff recommendations are consistent with the reviewers. Vidant Medical Center's designation as a Level I Trauma Center should be renewed.